



SymKey® for EZ-CAP® v. 1.31 includes the following enhancements and additional functionality from SymKey® for EZ-CAP® version 1.30:

- **Added new Scenario Summary**
- **Claim Note and Memo field length validations**
- **Added descriptions/names to the code/ID combo boxes**
- **SymKey adds the EZ-CAP database acronym to hard duplicate batch file names**
- **After a claims batch is run, users may specify to either view a batch report immediately or return to the Main Menu**

New Create Exact Claim Copy Scenario Action

With the new “Create Exact Claim Copy” action, SymKey can make an “exact” copy of another claim (the header and lines with Adjustment Reason codes and amounts will be copied, memos can optionally be copied, processing statuses and notes will not be copied). SymKey can copy claims in status 1, 2, 3, 5, and 9, and will not reprice the new claim unless it is directed to by another scenario.

This action can be combined with any other actions in the Professional and Hospital Claims modules, except for the “Claim Note Only,” “Delete,” and “Reprocess/Pend” special actions. Because of this, it will be easy to copy and re-process paid claims within a single SymKey batch. All actions aside from the “Create Exact Claim Copy” action will be applied to the copied claim only, not the original claim.

This scenario action will be useful for splitting claims with a DOS that spans a benefit or contract renewal date, or to appropriately divide financial responsibility.

New Reverse Scenario Action

With the new “Reverse” action, SymKey can negate the quantity of a line (Billed Charge and Contract Value) and reverse benefit accumulators. It can also reverse the sign of all other amounts on the line (positive amounts become negative and negative amounts become positive), resulting in a reversed (negative) net pay. SymKey can either reverse all lines or specified lines on the claims, with some restrictions.

This action can be combined with any other action in the Professional and Hospital Claims modules, except for “Claim Note Only,” “Delete,” “Reprocess/Pend,” “Copay Allow Only One...,” and “Copay Adjust Negative Net Pay.” SymKey can reverse claims in status 1, 2, 3, and 5. SymKey can also reverse status 9 claims by copying them first (when combined with the “Create Exact Claim Copy” action).

If the “Re-price Claim Lines” action is not selected, SymKey will ignore EZ-CAP’s automatic re-price when the quantity is made negative and will enter the original Contract Value, Deductible, and Copay values in negative form.

This scenario action will be a helpful tool in correcting payments to incorrect providers or members.

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