



SymKey® for EZ-CAP® v. 1.31 General Release

HealthCare Information Management, Inc. (HCIM) is pleased to announce the general release of SymKey® for EZ-CAP® version 1.31, which includes the following enhancements and software corrections from SymKey® for EZ-CAP® version 1.30.

PROFESSIONAL/HOSPITAL CLAIMS MODULES

Enhancements

- **New Create Exact Claim Copy Advanced Standard Scenario Action** – creates an “exact” copy of another claim, meaning all primary header and detail line fields will be copied, including each individual line adjustment, guaranteeing that all amounts calculate the same as the original claim. Optionally, claim memo lines can be copied as well. Claim Notes and Processing Statuses will not be copied. Status 1, 2, 3, 5, and 9 claims can be copied.
- **New Reverse Advanced Standard Scenario Action** – reverses the net pay and benefit accumulators of detail lines by first negating the Quantity, Billed Charge, and Contract Value, and then reversing all other amounts on the line (positive amounts become negative and negative amounts become positive). Either all or specified claim lines can be reversed (if the quantity of a line is already negative or zero, it will not be reversed). Claims in status 1, 2, 3, and 5 can be reversed and status 9 claims can be reversed by copying them first (when combined with the “Create Exact Claim Copy” action). Optionally, the line can be re-priced if the “Re-Price Claim Lines” action is selected.
- **New Batch Scenario Summary** – allows the user to view a summary of the batch scenario actions selected. The summary lists each action SymKey is configured to perform for the batch in the order SymKey will perform them. This can help the user understand how SymKey will interpret the scenario.
- **Claim Note and Memo Field Length Validations** – SymKey now validates the “Claim Note” and “Claim Memo” fields to verify that the text does not exceed the length allowed by EZ-CAP, and informs the user when the text is too long.
- **Code and ID Combo Boxes** – SymKey’s “Code” and “ID” combo boxes now display the descriptions/names in addition to the codes/IDs.
- **Batch Reports** – after a claims batch is run, users may specify to either view a batch report immediately or return to the Main Menu.

Software Corrections

- **Copay Zero-Out per Date of Service** – when loading a scenario with a selected “Copay Zero-Out per Date of Service” option, SymKey no longer incorrectly reverts to selecting the “Copay Zero-Out per Claim” option.
- **Change Provider** – when a user selects the “Change Provider” action (or if the “Change Provider” action was already selected) and manually enters the Provider ID, the “Vendor ID” combo box no longer becomes disabled (the “Vendor ID” combo box will only be disabled when the “Provider ID” combo box is blank).
- **Adjustment Reason Code** – the Batch Reports configuration summary no longer displays that an adjustment reason code was configured for the batch when it was not.



BATCH PROCESSING MODULE

Enhancements

- **New Create Exact Claim Copy Advanced Standard Scenario Action** – creates an “exact” copy of another claim, meaning all primary header and detail line fields will be copied, including each individual line adjustment, guaranteeing that all amounts calculate the same as the original claim. Optionally, claim memo lines can be copied as well. Claim Notes and Processing Statuses will not be copied. Status 1, 2, 3, 5, and 9 claims can be copied.
- **New Reverse Advanced Standard Scenario Action** – reverses the net pay and benefit accumulators of detail lines by first negating the Quantity, Billed Charge, and Contract Value, and then reversing all other amounts on the line (positive amounts become negative and negative amounts become positive). Either all or specified claim lines can be reversed (if the quantity of a line is already negative or zero, it will not be reversed). Claims in status 1, 2, 3, and 5 can be reversed and status 9 claims can be reversed by copying them first (when combined with the “Create Exact Claim Copy” action). Optionally, the line can be re-priced if the “Re-Price Claim Lines” action is selected.
- **Claim Note Field Length Validation** – SymKey now validates the “Claim Note” field to verify that the text does not exceed the length allowed by EZ-CAP, and informs the user when the text is too long.
- **Batch Reports** – after a claims batch is run, users may specify to either view a batch report immediately or return to the Main Menu.

VIRTUAL AUTO-POST™ MODULE

Enhancements

- **Claim Note Field Length Validation** – SymKey now validates the “Claim Note” field to verify that the text does not exceed the length allowed by EZ-CAP, and informs the user when the text is too long.
- **Batch Reports** – after a claims batch is run, users may specify to either view a batch report immediately or return to the Main Menu.

HARD DUPLICATES MODULE

Enhancement

- **New File Naming Structure** – SymKey now adds the EZ-CAP database acronym to hard duplicate batch file names, in order to help users specify which database the data was generated from.

REPORTING

Software Correction

- **Productivity Report Summary Calculations** – the Summary Calculations have been corrected.

