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## FOR IMMEDIATE RELEASE

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## HealthCare Information Management, Inc. (HCIM) Announces Successful SymKey® Go Live at MedPOINT Management

**WALNUT CREEK, Calif.** – May 26, 2010 – HealthCare Information Management, Inc. (HCIM), a nationally recognized and certified managed care information technology software and consulting services firm specializing in business process automation, announces a successful go live of their SymKey® Professional Claims module and Virtual Auto-Post™ module at MedPOINT Management, located in Woodland Hills, Calif.

HCIM's newest client, MedPOINT Management, signed a three-year licensing agreement for the SymKey® for EZ-CAP® Professional Claims module and Virtual Auto-Post™ module in February 2010. MedPOINT went live on the SymKey Professional Claims module and Virtual Auto-Post module in March and April, respectively.

"After learning about SymKey® from the MZI EZ-CAP sales staff, we arranged an on-site demo early this year. By the end of the presentation, we were negotiating with HCIM on the purchase of the SymKey® for EZ-CAP® Professional Claims module and Virtual Auto-Post™ module, as we quickly realized the benefits of automating parts of our claims adjudication process. During implementation, HCIM's staff helped us customize the batch processes and scenarios to match our claims rules. We have been using SymKey for three months and are very pleased with the results. HCIM's staff has even been readily available to answer our questions after hours and on the weekends when we do some of our claims processing," said Linda Deaktor, Director of Medical Affairs at MedPOINT Management.

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"The MedPOINT installation and training went very smoothly. On our first day of training, we were already creating reports and running SymKey® batches in production. MedPOINT is a perfect example of just how well SymKey's abilities can be leveraged to quickly move claims out of inventory into a completed status – applying adjustments, denials and corrections as needed along the way," said Jimmy Williams, HCIM Business Analyst.

## **About HCIM**

Incorporated in July 2000, HCIM delivers technology solutions and consulting services to the managed care/payer industry. HCIM offers many innovative software solutions, including the SymKey®, ScanClaims™, and Appeals Manager™ product suites, which increase productivity by automating and tracking the adjudication of claims, authorizations, appeals, and provider dispute resolutions.

HCIM's trained professional consultants offer payer software application implementation services such as database development, database analysis, custom report development, custom software development, testing, and the interface and integration of third party applications. HCIM's industry-experienced consulting group also offers operational consulting services, including workflow analysis, organizational review, business process reengineering, realignment of resources, training, conversions, system configuration, and business rules configuration. HCIM's veteran consultants are well equipped to help clients achieve optimal efficiency in such areas as claims processing, utilization management, HIPAA compliancy, and EDI.

For more information about HCIM's products and services, call 888-454-0202 or visit [www.hcim.com](http://www.hcim.com).

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